

ADVANTICSYS, has defined a system of quality supported by UNE-EN ISO 9001:2015, based on quality, innovation and service which, together with our fundamental objective, complete satisfaction, confidence and tranquility of our customers, defined basic elements of our work.

The Direction of ADVANTICSYS, in its desire to guarantee the provision of the service and offer a service to its customers every day with better quality in its activities of:

"Design and distribution of electronic components and electronic projects to third parties"

Has established the present policy of quality, supported by its Estrategic Direction, which will affect the rest of the departments of the organization.

The Policy of Quality Management of ADVANTICSYS, in accordance with UNE-EN-ISO 9001.2015, provides a reference framework for the establishment of quality objectives and is based on the following commitments:

1. *Meeting all the requirements of the Management System and all applicable requirements (regulatory and legal applicable to our activity, regulatory requirements according to UNE EN ISO 9001.2015, contractual and other).*
2. *Maintenance and continuous improvement of a Quality Management System, using all the resources that it deems necessary for the strengthening of these bases and the achievement of our goals.*
3. *Efficiently control of all processes and their possible effects on the quality of our service, with special emphasis on:*
 - *Client relationships.*
 - *Compliance with deadlines.*
 - *Design and realization of work.*
 - *High degree of adjustment to the needs of our customers.*
 - *Consider actions to address risks and opportunities.*
 - *Analysis of the context of the organization.*
4. *Defining the policy of quality of our organization, strengthening its knowledge, understanding and application by the staff of the organization and interested parties.*
5. *Promoting the involvement and awareness of the staff through the continuous training of their workers, so that staff assume the principle of "Quality is Everyone's work".*

In order to reach these basic principles, once per year the director announces general quality goals and some specifics for certain departments and/or activities, and monitors them verifying compliance and establishing the necessary measures in case of this compliance is threatened.



Director General de ADVANTICSYS

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